

Children in Care and Care Leavers'

Have Your Say 2016

Results Summary

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Children and Young People's views on our CiC Charter commitments

- Questions in the survey are based on the commitments made by the Corporate Parenting Board in the Children in Care and Care Leavers' Charter.
- This is a perceptual survey including both qualitative and quantitative questions.
- The data from the survey provides insight into the lives of those children and young people in or recently leaving our care: how they use services, what works well for them and what doesn't, and the things they need in order to achieve good outcomes.
- CiC Council assess the survey findings using a RAG traffic light system to indicate the areas they want the Corporate Parenting Board to prioritise for action and/or improvement. These are incorporated into the strategic action plan.

Children and Young People's views on our CiC Charter commitments

- 730 questionnaires were sent out to children aged 3 and over this year i.e. both full survey and 'easy read' versions.
- There were 135 usable returns achieving an 18.5% response rate, a very slight reduction on the 19% response rate in 2015. There has been a 5% increase in the actual number of responses since 2015.
- This year 56% of respondents were male and 44% female. There was an increase in the proportion of both under 11s and 11-14s completing the survey and an accompanying decrease in the percentage number of 15+ completing.
- 32% of survey respondents were from Black and Minority Ethnic (BME) backgrounds. This continues an upward trend from 29% in 2014 but remains an under-representation overall as 39% of the CiC receiving the survey were BME.

Summary of findings

In making their assessment the Children in Care Council use a traffic light system to rate the survey results:

- GREEN for something they think is performing well
- AMBER for something that they think isn't performing as well as it could and needs attention
- RED for something they think which isn't performing well and needs immediate attention

Charter commitment 1:

We will treat all our children and young people with respect and with regard to their age and understanding

CiC Council Rating:

2012	2013	2014	2015	2016
GREEN	GREEN	GREEN AMBER	AMBER	GREEN

Charter commitment 2:

We will give our children and young people enough time and help to understand (and be happy) with their circumstances

CiC Council Rating:

2012	2013	2014	2015	2016
RED	AMBER	AMBER	AMBER RED	GREEN AMBER



Charter commitment 3:

We will make sure they know about the advocacy and complaints services in case they want help to have their views heard or are unhappy with us

CiC Council Rating:

2012	2013	2014	2015	2016
RED	AMBER	GREEN AMBER	RED	AMBER RED



Charter commitment 4:

We will listen to our children and young people and involve them in planning for their care

CiC Council Rating:

2012	2013	2014	2015	2016
AMBER	GREEN	AMBER	AMBER	GREEN



Charter commitment 5a:

We will keep our children and young people safe and well by:

Seeing that they have the right place to live as quickly as possible

CiC Council Rating:

2012	2013	2014	2015	2016
GREEN	GREEN	RED	GREEN	AMBER RED



Charter commitment 5b:

We will keep our children and young people safe and well by:

Making sure that this home is stable and keeps them safe

CiC Council Rating:

2012	2013	2014	2015	2016
GREEN	GREEN	AMBER	GREEN	AMBER

Charter commitment 5c:

We will keep our children and young people safe and well by:

Giving them the right support to be as healthy as possible

CiC Council Rating:

2012	2013	2014	2015	2016
RED	AMBER	AMBER	AMBER	AMBER



Charter commitment 6:

We will help our children and young people to enjoy themselves

Overall feedback shows a wide range of participation in all kinds of activities. As with last year there are increasing numbers involved in sport and physical activity, less focus on computer games and entertainment and lots of time spent with friends.

Charter commitment 7:

We will help them to achieve at school and elsewhere to the very best of their ability

CiC Council Rating:

2012	2013	2014	2015	2016
GREEN	AMBER	GREEN	AMBER	GREEN AMBER



Charter commitment 8:

We know that a change of home, carer, social worker or school can easily cause problems for a child or young person so we promise to do all we can to prevent such changes unless they are absolutely necessary to keep the child or young person safe and well

CiC Council Rating:

2012	2013	2014	2015	2016
AMBER	RED	RED	RED	AMBER RED



Charter commitment 9:

We will make sure that a child or young person stays in touch with their birth family and friends as much as possible, considering their safety and wellbeing

- Slightly more than half of respondents don't see their families as much as they want**
- The number of Care Leavers reporting that they have made new friends since leaving care is growing**

Charter commitment 10:

We will help our children and young people to plan for and achieve a successful journey into independent adulthood

CiC Council Rating:

2012	2013	2014	2015	2016
GREEN AMBER	AMBER	GREEN	AMBER	AMBER

Summary of HYS 2016 RAG rating

2 **GREEN** – CiC and CLs perception is that they are happy that they are treated with respect; and are listened to and involved in planning for their care

2 **GREEN/AMBER** – CiC and CLs perception is that they are generally have enough time and help to understand their circumstances; and receive enough support to achieve in school and elsewhere

3 **AMBER** – CiC and CLs perception is that more needs to be done around ensuring a safe and stable home; have enough support to be as healthy as possible; helping prepare to leave care

3 **AMBER/RED** – CiC and CLs perception is more needs to be done to ensure awareness and access to the advocacy and complaints service; ensuring the right place to live as soon as possible; and improving consistency to reduce the amount of unnecessary change in their lives

0 **RED**

Priority areas for the Children in Council in 2017-18

Corporate Children in Care Council meetings (held once a term)

- Having the right place to live at the right time
- Reducing change in the care journey
- Building skills for independent living

Working directly with services

- Improving awareness about and access to advocacy and complaints

Overall rating for the way Nottingham City Council is taking care of Children in Care and Care Leavers

Children in Care Council Rating:

2012	2013	2014	2015	2016
GREEN	GREEN	AMBER	AMBER	AMBER



Nottingham
City Council